

# CENTRAL RENT 2 OWN

08.17.20

To our Valued Customers,

We have happily served customers since 1977 and now, during this time of uncertainty, we want you to know that we are still here for you! We know we are essential to your homes by helping you keep food cold, helping get that food cooked, keeping your kids & you connected to school and work. We are committed to servicing your needs while also following the recommendations from the CDC and state officials. We must take additional steps in order to ensure the health and safety of you and our employees.

**Social Distancing-** We need to follow the guidelines of social distancing. To do that we will:

- o Limit the number of customers in the store at a time to 2 family groups.
- o If you do not wish to come into the store to make your payment, you can drop it through our dropslot next to the door. Be sure to let us know by calling our phone number located on the front door.
- o Modified delivery options available to maintain social distancing.
- o Clean regularly so you can trust that our environment is safe for you to shop.

**Hours of Operation-** We have kept our hours of operation unchanged to help meet your needs best.

## Hours of Operation

Monday 10:00am-6:00pm

Tuesday 10:00am-6:00pm

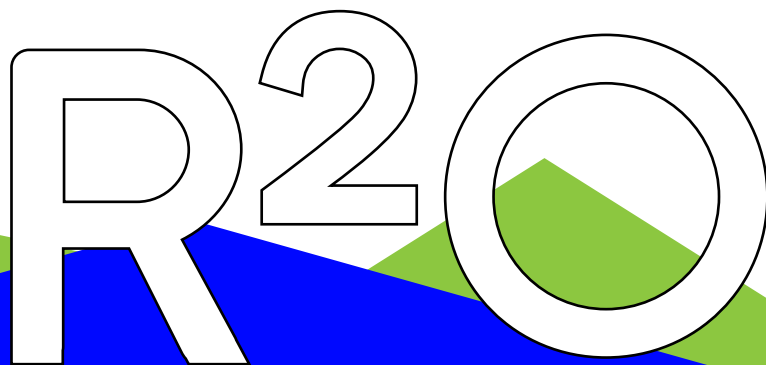
Wednesday 10:00am-6:00pm

Thursday 10:00am-6:00pm

Friday 10:00am-6:00pm

Saturday 10:00am-5:00pm

We continue to serve you 24/7 at [www.centralrent2own.com](http://www.centralrent2own.com). You can make payments, shop, cash in rewards points, or chat with a representative.



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**Door Drop Delivery-** Because we know that some of you need us now more than ever, we are now offering the option for door drop deliveries. This is how a door drop delivery will work:

- o Our delivery team arrives and will place your product safely, off the ground if necessary, at your door.
- o They will knock, or ring the doorbell, and move a safe distance from the door.
- o They will wait for you to answer then wait to leave after having observed you place it safely inside your home.

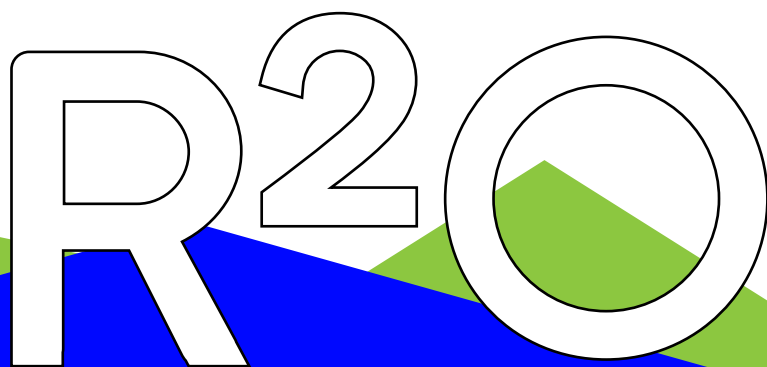
While door drop deliveries are ideal for some, others might need different arrangements. If needed, discuss other delivery options with your Central team.

We are eager to work with you! We have always made it a top priority to make it possible for customers to own the product they rent from us. It is extremely important now more than ever. We need you to contact us, talk with us, and tell us your situation. We know that everyone has a different one. We are here to help.

We will continue to monitor the situation and look forward to serving you better through these times. As a 43-year-old company we are not going anywhere. We're here to stay and hope that you don't mind us staying a part of your community!



Kit Knight  
Owner, Central Rent to Own



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